E-Commerce Retail Operations Manager - NOC 60020

Description

The E-Commerce Retail Operations Manager will be responsible for managing Foodfare’s online grocery business channel and ensuring successful integration between digital commerce and traditional grocery retail operations.

This senior role requires a combination of retail management expertise, e-commerce knowledge, business development skills, and information systems experience to improve operational efficiency, increase online sales, and enhance customer experience.

The successful candidate will work closely with store management, suppliers, technology providers, and operational teams to establish and grow Foodfare’s digital retail presence.

Duties

- Lead the planning, implementation, and management of Foodfare’s online grocery retail platform.
- Develop and execute strategies to increase online sales, customer acquisition, and digital engagement.
- Manage daily e-commerce retail operations, including online orders, fulfillment processes, pickup services, delivery coordination, and customer support.
- Develop and manage online product catalogues, pricing strategies, promotions, and digital merchandising plans.

Closing Date

October 30, 2026

Categories

Services

Employer

FOOD FARE

Location

Assiniboine South

Address

905 Portage Ave
Winiipeg, R3G 0P3

Job Type

Permanent

Education Level

Bachelor

Wage

$45.00 - $55.00

- Coordinate with purchasing and store teams to ensure accurate inventory availability and efficient stock management.
- Analyze sales performance, customer data, and operational reports to identify business improvement opportunities.
- Develop and implement operational policies and procedures to improve efficiency and customer satisfaction.
- Manage relationships with suppliers, technology providers, logistics partners, and other business stakeholders.
- Support integration between e-commerce systems, inventory management systems, and retail operations.
- Recruit, train, supervise, and manage employees involved in online grocery operations.
- Monitor budgets, expenses, revenue performance, and profitability of the online grocery division.
- Identify new market opportunities and recommend strategies for business expansion.

Qualification

The ideal candidate will have:

- **4+ years of progressive experience in business operations, retail management, e-commerce, business development, information systems, or related fields.**
- Bachelor’s degree in Management Information Systems, Business Administration, Retail Management, or a related discipline.
- Proven experience managing business projects, operational improvements, or digital transformation initiatives.
- Strong understanding of e-commerce platforms, online retail operations, inventory systems, and customer experience management.
- Experience analyzing business data and using technology solutions to improve operational performance.
- Strong leadership, communication, negotiation, and problem-solving abilities.

Email

tarikzeid@outlook.com