



## Broadband Installation & Repair Apprentice/Technician (Swan River)

### Description

**WESTMAN COMMUNICATIONS GROUP** (Westman) is seeking applications from energetic, highly motivated individuals to become part of our growing team!

Westman is an industry-leading communications provider based in Brandon MB, offering residential and commercial High-Speed Internet, Digital TV, and Phone services in communities across Manitoba. Established in 1977, as a locally owned and operated cooperative, Westman is dedicated to delivering competitive and innovative services, providing an exceptional member experience, and supporting the communities we serve.

### What we have to offer:

- Competitive compensation package.
- Comprehensive group benefits plan (extended health; life; dental; vision; GRRSP; and health and wellness).
- Various Learning and Development initiatives, and opportunities to grow within our team!
- Opportunity to participate in company events and activities and enjoy our company perks!

### What you'll do:

- Deliver positive customer experiences by following best practices for customer service and effectively communicating/escalating.
- Complete residential and commercial installations of broadband equipment and services.

### Closing Date

February 14, 2025

### Categories

Rural Opportunities

### Employer

Westman  
Communications  
Group

### Location

Rural

### Address

1906 Park Avenue  
Brandon, Manitoba

### Job Type

Full-time

### Education Level

High School

- Analyze and find solutions for emergency repair situations.
- Repair or replace faulty drop cables.
- Replace faulty broadband electronics, coaxial, and fibre optic cables.
- Complete maintenance and repair tasks using advanced test equipment.
- Perform all work in accordance with quality control guidelines and company policies and procedures.

## **Qualification**

### **What you'll bring to the team:**

- Minimum Grade 12 education.
- Minimum one year of customer service experience is required.
- Experience and/or post secondary education in electronics/electrical wiring, Telecommunications, or a related field is considered an asset.
- Must hold and maintain a valid driver's license.
- Must have no fear of heights (ladder work) and be able to carry 75 lbs.
- Must be able and willing to be on-call for emergency services as needed.