





Hardware installation technician

Description

This position requires candidates to have a college diploma or equivalent education and 2-3 years of relevant work experience. The job environment involves working with computer hardware or software retail/wholesale businesses.

Applicants must hold basic security clearance and provide a clean criminal record check. Attention to detail and strong teamwork skills are essential qualities for this role.

The position offers an hourly wage of from **\$24.50** to **26.00** and requires **35 hours per week**. Benefits include bonuses and free parking. The job location is in Winnipeg, Manitoba, Canada.

Contact Email: hr@uniway.ca

Duties

- •Set up and install used computers and related peripherals for employees and customers, ensuring proper cable connections, operating system installation, and related software.
- Monitor computer systems and network performance, promptly report and resolve issues to ensure efficient operation.
- •Respond to user difficulties with computers, providing consultations, training, and technical support to help them use equipment effectively.

Closing Date

March 1, 2025

Categories

Sales

Employer

UNIWAY COMPUTERS

Location

Transcona

Address

#7-1565 RegentAve Winnipeg, R2C 3B3

Job Type

Full-time

Education Level

College

Wage

\$24.50 - \$26.00

Email

- •Review user guides, technical manuals, and other documentation, research and implement solutions, and participate in redesigning applications and other software.
- •Provide business system, network, and internet support to ensure users can access and use required resources smoothly.
- •Perform web server backup and recovery operations to ensure data security and recoverability.
- •Deliver high-quality service to customers, ensuring their satisfaction with the used equipment and services provided.

Qualification

Qualifications:

- •A college diploma or equivalent education in computer technology, electronics, or a related field.
- •2-3 years of experience in hardware installation, maintenance, or technical support, particularly with used electronics.
- Familiarity with computer systems, operating systems (e.g., Windows, macOS), and basic networking.

Requirements:

•Technical Proficiency:

- •Knowledge of hardware components, computer peripherals, and system assembly.
- Experience with software installation, troubleshooting, and upgrades.

•Certifications (optional but preferred):

- •CompTIA A+ or similar certifications.
- •Basic security clearance.

•Other Requirements:

- Clean criminal record check.
- •Ability to lift and handle equipment safely (up to 50 lbs).

hr@uniway.ca

Phone

(204) 430-3069

•Strong English communication skills, both verbal and written.

Skills:

Technical Skills:

- Diagnosing and repairing computer hardware and peripherals.
- Proficiency in using diagnostic tools and software.
- Familiarity with network setup and troubleshooting.

•Problem-Solving Skills:

- •Ability to identify and resolve technical issues efficiently.
- Critical thinking to analyze and improve existing systems.

Interpersonal Skills:

- Excellent customer service and teamwork capabilities.
- Patience and clarity when assisting customers or training employees.

•Attention to Detail:

- Ensuring quality control in repairs and installations.
- •Accurately documenting maintenance logs and user guides.

•Time Management:

• Managing multiple tasks and deadlines effectively.