



Service Manager

Description

We are currently seeking a dynamic and experienced Service Manager to lead our service department. The ideal candidate will possess strong leadership skills, a deep understanding of powersport products, and a track record of delivering outstanding service. The Service Manager will play a key role in ensuring the smooth operation of our service department and maintaining our reputation for excellence.

Duties

Lead and manage the service department, including technicians, service advisors, and support staff.

- Oversee the scheduling of service appointments and ensure timely completion of all repairs and maintenance tasks.
- Maintain high standards of quality and workmanship, adhering to manufacturer guidelines and industry best practices.
- Monitor key performance metrics such as productivity, service turnaround time, and customer satisfaction, and implement strategies to drive continuous improvement.
- Ensure compliance with all safety regulations and protocols to maintain a safe working environment.
- Foster a positive work environment that promotes teamwork, professionalism, and accountability.

Closing Date

January 17, 2025

Categories

Services

Employer

Westshore Marine & Leisure

Location

Rural

Address

MB-68 &, Main St
Arborg, ROC 0A0

Job Type

Full-time

Education Level

Other

Wage

\$30.00 - \$50.00

- Develop and maintain strong relationships with customers, addressing their needs and concerns in a timely and professional manner.
- Collaborate with other departments, such as sales and parts, to optimize overall dealership performance and customer experience.
- Manage inventory levels and procurement of parts and supplies to support service operations.
- Stay updated on industry trends, new technologies, training, and manufacturer updates to continuously improve service operations.
- Provide regular reports and updates to senior management on departmental performance, goals, and initiatives.

Qualification

High school diploma or general education degree (GED) and/or training in Powersport Industry

- Experience as a Service Manager within the Powersport or Automotive industry will have an added advantage
- Strong leadership and management skills, with a proven ability to lead and inspire a team.
- Excellent communication and interpersonal skills, with a customer-centric approach.
- Technical knowledge of powersport products, including snowmobiles, ATVs, boats, etc.
- Ability to prioritize tasks, manages multiple priorities, and thrives in a fast-paced environment.

Email

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