



Park Receptionist

Description

As a Park Receptionist at Uptown Alley, you will play a key role in ensuring the smooth operation of our bowling alley and amusement park. From assigning bowling alleys to customers to assisting them in the arcade or laser tag, your attention to detail and dedication to customer service will contribute to creating memorable experiences for our guests. You'll schedule events, coordinate work shifts, and oversee the maintenance of equipment to uphold safety standards and maximize customer satisfaction. Join our team and be a part of the excitement at Uptown Alley!

Duties

- Assign bowling alleys to customers and ensure smooth operation of bowling activities.
- Schedule events, programs, and activities, coordinating with various departments to meet customer needs.
- Set up lanes and maintains cleanliness and safety standards.
- Monitor safety areas to promptly address any concerns or issues.
- Rent bowling shoes to clients based on their foot size and provide assistance as needed.
- Collect tickets and fees and rent or sell sports and accessory equipment to customers.

Closing Date

August 22, 2024

Categories

Sales

Employer

Uptown Alley

Location

St. James-Assiniboia

Address

80 Bison Drive Winnipeg, R3T 4Z7

Job Type

Permanent

Education Level

High School

Email

uptown_alley01@protonmail.com

- Oversee the cleaning of specialty and difficult items to maintain cleanliness standards.
- Provide exceptional customer service, addressing inquiries and resolving any concerns in a timely manner.

Qualification

- High school diploma or equivalent.
- Previous experience in customer service or hospitality preferred.
- Ability to multitask and prioritize tasks in a fast-paced environment.
- Excellent communication and interpersonal skills.
- Attention to detail and ability to follow safety procedures.
- Physical capability to stand, walk, and lift moderate weights.
- Knowledge of bowling alley operations and arcade is an asset.