



Café Manager

Description

We are looking for a Café Manager to organize daily operations and motivate our staff to provide excellent customer service.

Café Manager responsibilities include scheduling shifts for baristas and wait staff, monitoring daily expenses and revenues and ordering supplies like coffee, milk and snacks, as needed. To be successful in this role you should have more than 5 years of work experience in coffee shops or similar services setting. Also, you should be available to work during opening hours, including weekends and holidays.

Ultimately, you will help increase profitability, boost customer engagement and turn our 2nd Cup St Vital into a favorite local spot.

Duties

Responsibilities

Tasks

Plan, organize, direct, control and evaluate daily operations

Determine type of services to be offered and implement operational procedures

Balance cash and complete balance sheets, cash reports and related forms

Conduct performance reviews

Cost products and services

Organize and maintain inventory

Monitor revenues and modify procedures and prices

Ensure health and safety regulations are followed

Negotiate arrangements with suppliers for food and

Closing Date

April 30, 2024

Categories

Services

Employer

Second Cup St. Vital Centre

Location

St. Vital

Address

101A - 1225 St Mary Rd suite Winnipeg, R2M 5E5

Job Type

Permanent

Education Level

Bachelor

Wage

\$23.50 - \$23.50

other supplies

Negotiate with clients for catering or use of facilities

Develop, implement and analyze budgets

Participate in marketing plans and implementation

Set staff work schedules and monitor staff performance

Leading/instructing individuals

Address customers' complaints or concerns

Recruit, train and supervise staff

Budgetary responsibility

\$100,001 - \$500,000

Supervision

5-10 people

Additional information

Work conditions and physical capabilities

Fast-paced environment

Work under pressure

Overtime required

Personal suitability

Dependability

Efficient interpersonal skills

Reliability

Qualification

Languages

English

Education

Bachelor's degree

or equivalent experience

Experience

5 years or more