



Employment Opportunity: Peer Support Worker

The West Central Women's Resource Centre (WCWRC) provides services and programming to women, trans and gender diverse people and families in the West Central neighbourhood of Winnipeg. WCWRC is person centered and practices empowerment, inclusion, harm reduction, multi-level, and community economic development philosophies to support people experiencing poverty, homelessness, mental illness, violence, substance use or participating in sex-trade work.

The West Central Women's Resource Centre is committed to inclusion and equity and strives to ensure that our staff team reflects the diversity of the community we serve. Indigenous peoples, Black people and other people of colour, persons with disabilities, persons of minority sexual orientations, gender identities and expressions and persons with relevant lived experience are encouraged to apply and will be prioritized. **For the Peer Support Worker position, please note that Lived Experience is essential.** We are committed to removing barriers to employment that are faced by groups that have been historically, persistently and systemically marginalized and encourage (but do not require) members of these groups to self-identify as such in their cover letters.

If you require an accommodation for the recruitment/interview process (including alternate formats of materials, or accessible meeting rooms or other accommodation), please contact us and we will work with you to meet your needs.

Position Summary: The Peer Support Worker will have lived experience of overcoming housing insecurity, homelessness, poverty and/or marginalization. The Peer Support Worker will work alongside More Than Four Walls Housing First Case Managers, and HOMES housing support workers to support women, trans and gender diverse people experiencing homelessness and/or housing and income insecurity through the use of a mentorship model.

Term: until March 31, 2025 (may be extended upon confirmation of funding)

Salary: \$20-\$22/hour. 6% vacation pay to start, plus a benefits package and matched RRSP after 3 months

Time requirement: 30 hours/week (60 hours biweekly)

Closing date: Open until filled

Responsibilities:

- Build rapport with individuals and gain an understanding of their stories, concerns and their needs
- Connect individuals to resources such as housing, income, medical supports, and identification
- Assists individuals to gain a sense of confidence and hope on their journey
- Meet with participants in the community and their homes
- Provide evening and weekend supports to participants as needed

- Support the housing team to ensure that the perspectives of lived experience remains present in all areas of program development and service delivery
- Support participants to find and review housing listings, set up and attend viewings, complete housing applications, and gather other documentation needed to apply for housing
- Support participants to access Employment and Income Assistance or other appropriate income sources to secure housing
- Provide trauma-informed supports, safety planning supports, and crisis intervention supports to participants as needed
- Refer participants internally and/or to other service providers as needed including emergency and gender-based violence shelters
- Maintain positive working relationships with service providers and advocate to service providers on behalf of participants as needed
- Support participants to prepare for meetings, hearings etc., and offer support and companionship as needed
- Maintain accurate and organized files, statistics, and records of activity regarding work with participants
- Assist with other program duties such as filing, data entry, organizing events and workshops
- Support drop-in, outreach and other programming as requested
- Adhere to all relevant COVID-19 related policies and procedures
- Actively participate in WCWRC staff retreats, trainings and meetings
- Provide the MT4Ws and HOMES staff with any information that may help in participants care plans.
- Support participants by assessing their behavior, overall well-being, and safety.
- Complete need assessments, referrals, and consent forms to engage in case management service.

Knowledge, Skills and Abilities:

Essential

- **Valid Class 5 Driver's License required**
- **Lived experience for this position is required**
- Ability to work within anti-racist and anti-oppressive frameworks and actively engage in ongoing learning about these frameworks
- Ability to practice participant-centred work and to work from a trauma-informed approach
- Excellent interpersonal skills; able to work effectively with diverse individuals and show compassion and understanding
- Strong understanding of and ability to practice harm reduction
- Strong problem-solving and conflict resolution skills
- Ability to multi-task and adapt to changing priorities
- Professional and responsible with sensitive and confidential issues
- Self-motivated and able to work with minimal supervision
- Strong attention to detail and follow up
- Able to use Microsoft office and outlook

Preferred:

- Experience working within the non-profit sector



- Experience working collaboratively with community organizations
- Strong understanding of empowerment philosophies

Work Conditions

- There is a risk of exposure to potentially unpredictable behaviors and situations
- Evening and weekend work will be required
- The Peer Support Worker will be working largely in community, and will be responsible to support other housing staff with home visits for participants

Please submit resume and cover letter to the attention of the Personnel Committee with the title of the position in the subject line. Cover letter should expressly indicate how your experience meets the job requirements.

By email: Carey@wcwrc.ca

Mail: West Central Women's Resource Centre
640 Ellice Avenue
Winnipeg, MB R3G 0A7

We thank everyone for their interest, however only candidates selected for an interview will be contacted. Candidates selected for interview will be paid for their time.

