

H5Group of Companies offers a truly unique experience for its employees. As one of Northern Manitoba's largest employers, we have great opportunities for each and every employee to find their perfect career path. When coming to work with us, you'll find a professional work environment with a group of engaged individuals wanting to provide the best customer experience possible.

We are seeking our next great team member to join our **Customer Service Department** as a **Customer Service Associate**. We are looking for enthusiastic, career-focused professionals and candidates who are able to provide a high level of customer satisfaction. Our tenured staff is ready to help you start your new career at Twin Motors Ltd.

### **Job Duties**

- Develop and maintain relationships with customers to exceed customer expectations and build customer loyalty
- Providing a superior experience for our clients in an effort to exceed their expectations
- Demonstrating a high level of product knowledge, including participating in any and all product training available
- Set goals for each month's productivity; plan and organize how to reach those objectives
- Adhere to appropriate safety requirements in all aspects of work.

### **Ideal Requirements**

- Phenomenal customer service skills and a positive attitude that gives you the ability to WOW our customers and helps them find the vehicle that aligns perfectly with their needs
- Social media savvy and willing to promote yourself with all available tools
- Ambitious and results-driven with the desire to continuously learn and develop
- Have good interpersonal skills; excellent telephone and written communication skills.
- The ability to work effectively with all levels of the organization.
- Strong computer skills (internet & MS Office), with the ability to maintain records using a computerized system
- Effective negotiation skills, with the ability to make sound decisions
- Ability to build and maintain rapport with customers.
- Possesses a valid Manitoba Driver's License and be able to present a current copy of their Abstract for review

### **Why Work for H5 Group of Companies Group:**

- Guaranteed Salary and Bonus opportunities and benefits
- Retirement Pension Plan
- Training & Development Support
- Vehicle Purchase & Service Incentives
- Opportunities for Career Advancement
- Employee recognition & rewards
- Fun & Supportive Culture

We thank all applicants in advance; however, only those selected for an interview will be contacted. Thank you for your interest!

Go to our website to see more about our company and the many reasons why you will want to work for us!

Check out this link on YouTube - The Pas, Manitoba  
<https://www.youtube.com/watch?v=fC1gFW-TS9g>