

Support Staff-Seasonal

Job Number:

2021-48-UIE

Close Date:

07/07/2021

Professional Areas:

Banquet, Event & Restaurant Services

Salary Range:

11.90

Description:

June 23, 2021

Ref: 2021-48-NIE

Support Staff

\$11.90/hour

Days and weekends including holidays are required

Restaurant hours are 9am to 4pm Sunday to Saturday

About Assiniboine Park Conservancy

Creating the future vision for one of Winnipeg's most prized treasures, Assiniboine Park Conservancy (APC) located at 55 Pavilion Crescent in Winnipeg is the not-for-profit organization that oversees Assiniboine Park's operations and ensures its ongoing redevelopment and financial viability. Our team is inspired to create and deliver extraordinary experiences for the people who visit and use the Park and Zoo including building friendly, supportive, effective relationships with stakeholders, community and the general public.

Your Role:

We are seeking two (2) energetic and friendly Support Staff members in our busy Park Cafe Restaurant. Reporting to the General Manager, Park Cafe, this role works in the Qualico Family Centre located next to the Duck Pond in the Assiniboine Park. Our support staff provide exceptional customer service to our guests and work in a collaborative team focussed environment providing support to the servers and kitchen staff.

What you will do:

- Cheerfully greet guest and escort guests to their tables.

- Provide menu information to guests in order to promote and sell the quality food and beverages available in our Park Café.
- Monitor table rotation, clean and set tables.
- Run drinks and food for servers during busy times.
- Resolve customer concerns for resolution and/or refer on to management in difficult situations.
- Follow all health and safety legislation, regulations and policies to maintain a safe and professional work environment.
- Ensure cleanliness and hygiene is maintained.

What you need to have:

- Experience providing sales and customer service in a fast-paced hospitality, retail or food service environment.
- Knowledge of customer service principles.
- Working towards or have attained high school diploma.

What you need to demonstrate:

- Ability to manage multiple priorities and high volumes of work while attending to details.
- Excellent customer service and quality focus.
- The ability to work effectively as part of a team with minimal supervision.
- Effective communication and interpersonal skills.
- Team focussed attitude.
- Ability to quickly build rapport with staff and guests while maintaining respectful working relationships.
- Candidates must be physically capable of performing the duties of the position.

Considered a strong asset:

- Food Handler Certificate an asset.
- Smart Choices (or ability to obtain one) an asset.
- Ability to speak French and/or other languages are valued assets.

Deadline to apply: July 7, 2021

APC is committed to employment equity and encourages applications from women, Indigenous people, persons with disabilities and visible minorities.

We thank all who apply, however, only those selected for further consideration will be contacted. Successful candidates may be subject to a Criminal Record Check.

What we have to offer:

- Zoo Membership
- Employee Assistance Plan
- Team orientated atmosphere
- Park setting
- Free parking

How to apply:

Please apply on our career website with your cover letter and resume;

<http://www.assiniboineparkzoo.ca/park-landing/home/join-our-team/careers>