

Technical Consultant

Solvera

Job Description: We are seeking a versatile technical consultant to assess and maintain our information technology systems. In this role, your duties will include improving the efficiency of our hardware and software technologies and developing innovative solutions. You may also be required to provide staff with technical guidance. To ensure success as a technical consultant, you should exhibit extensive experience in providing Information Technology support in a demanding environment. Outstanding technical consultants ensure that company IT systems run efficiently.

Main Duties:

- Performing analyses on hardware, software, and network capabilities.
- Consulting with management and other departments as required.
- Improving system efficiency by consulting with end-users and providing innovative solutions.
- Analyzing and improving the performance of web-based portals.
- Resolving logged errors, as well as ensuring system security and encryption.
- Documenting processes and monitoring system performance metrics.
- Ensuring that computer hardware remains compatible with software updates.
- Implementing the latest technological advancements and solutions.
- Performing diagnostic tests and troubleshooting.
- Training end-users on hardware functionality and software programs.

Employment Requirements

- A bachelor's degree in computer science, information technology, information systems, computer engineering, or similar.
- Extensive experience as a technical consultant in a related industry.
- Advanced knowledge of hardware and software solutions and network maintenance.
- Ability to conduct in-house training to increase end-user proficiency.
- Ability to develop and maintain internal error logs and provide support.
- Proficiency in providing efficient web-portal support.
- Ability to ensure optimal system functionality by monitoring performance metrics.
- Advanced knowledge of data protection and software encryption.
- Ability to keep up with IT trends and innovation.
- Exceptional interpersonal and communication skills.

Hours: Full Time

Wages: Dependent on qualifications and experience

Location: Winnipeg

Transportation: Accessible by public transit and solvera subsidizes transportation each month

Contact:

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