

**Job Title**

Appliances technician

**Company Name**

Mike's Quality appliances repair Winnipeg

**Email**

[info@mqapplianceservices.ca](mailto:info@mqapplianceservices.ca)

**Phone**

(204) 292-6852

**Company Address**

2080 Knowles Ave  
Winnipeg, manitoba R2G2K5  
Canada  
[Map It](#)

**Job Description**

Miike's Quality Appliance Repair Winnipeg, is seeking a Service Technician. Mike's Quality is a family owned and operated residential appliance business dedicated to customer service excellence.

The Service Technician is responsible for providing courteous and professional technical service to all of Mike's Quality valued customers, diagnosing and repairing various major household appliances while upholding the company's high standards of customer service excellence.

Main Responsibilities

- Diagnose and repair major residential appliances in customer's homes.
- Organize and maintain a clean and safe work environment in each customer's home, following all safety rules, policies and procedures
- Trace electrical circuits, follow diagrams and conduct tests to locate shorts and grounds
- Provide customers with information regarding the operation and care of appliances and respond to customer inquiries, ensuring customers fully understand the situation and are satisfied
- Complete required written documentation for customers such as estimates (including recommendations on whether appliance repair or replacement is a better choice), invoices and purchase orders and collect payments
- Meet or exceed all of Mike's Quality "Customer Service Promise" performance standards

Essential Requirements:

- Some Basic technical, electrical and electronic knowledge
- Excellent customer service skills
- Detail oriented, diligent and organized
- Ability to work independently
- High school diploma
- Valid driver's license
- Strong verbal and written communications skills

What Offers:

- Career development - extensive training and support will be provided

If you are customer focused and interested in servicing major appliances.

We thank all candidates; however, only those to be interviewed will be contacted.

Job Types: Full-time, Permanent, other