

## **PURPOSE and SCOPE:**

The Manager of Application Development & Support will lead a dynamic team of IT application developers and administrators to deliver frequent high quality technical software solutions that align with MacDon's strategic business objectives. In addition to developing new technical solutions, this role works to monitor existing solutions to ensure adequate system performance, stability, and security.

## **JOB RESPONSIBILITIES:**

**The following are the main job responsibilities and priorities that this position must focus on, must achieve and must excel at:**

- Work with MacDon application and technical infrastructure managers to prioritize work based on current business urgency and objectives.
- Provide guidance and mentorship to team members in execution of all tiers of software solution delivery.
- Work to develop an Agile-DevOps work culture that promotes collaboration, end-to-end responsibility, continuous improvement, cross-training, and a focus on business needs.
- Ensure established system development life cycle (SDLC) procedures are followed.
- Develop and review system change deployment plans.
- Implement tools & processes to shorten technical solution development lifecycle and monitor existing solutions for performance, stability, and scalability.
- Work with Manager of IT Infrastructure & Operations to develop and maintain system security requirements and perform regular security audits of new and existing solutions to ensure compliance.
- Provide input into the budgeting process for capital, maintenance, and operating expenses.
- Work with staff to develop and implement individual training plans.
- Coordinate implementation of new releases & patches to existing enterprise business application & middleware.

## **QUALIFICATIONS:**

### **Education and Experience**

- A post-secondary degree or diploma in a relevant field (i.e., computer science, engineering, etc.), or a combination of relevant experiences and education.
- A recognized certification in Agile Project Management is an asset (i.e., PMI-ACP, etc.).
- Possesses expert technical understanding of the intersection of IT development and operations, monitoring and management tools, and deployment processes and tools.
- Prior experience leading an application development team, including direct supervision of staff.
- Hands-on experience in any of the following programming languages/frameworks is an asset: Java, JavaScript, Angular (TypeScript), .NET, and/or SQL.
- Hands-on experience in the technical administration of any of the following platforms is an asset: JD Edwards E1, Oracle Databases, SQL Databases, Liferay DXP.

### **Skills and Knowledge**

- Strong knowledge of DevOps and Agile methodology.
- Strong interpersonal and communication skills.
- Have a flexible mind-set and be willing to accept new ideas.
- Strong leadership skills.

**Interested applicants can submit resume and cover letter to Tara Bees-Cook at [employment@macdon.com](mailto:employment@macdon.com).**

