



### Holiday Inn Winnipeg Airport West

2520 Portage Avenue, Winnipeg, Manitoba, R3J 3T6

T: (204) 885-4478 F: (204) 832-7424

# Restaurant Server

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## What is the job?

Great restaurant memories come from many places. The sights, sounds, scents and, importantly, service. As a Restaurant Server, you'll welcome our guests, recommend food and drink and help keep service on-track and up to standard. By tailoring each guest's experience to their unique tastes, you'll create memories as delightful as the dishes.



## Your day to day

- Make each meal an experience with your own signature flare, you'll turn our high standards into memorable meals for every guest
- Own your kitchen – keep on top of supplies and equipment, and minimize waste
- Greet and seat guests in a timely manner - we pride ourselves in providing “service with a smile”
- Tell your supervisor or duty manager about any unsafe equipment, low supplies or safety incidents
- Help create a safe space by following our safety procedures and wearing necessary protective equipment
- Be cleaner than clean – meet or exceed local cleanliness and hygiene laws
- Help with washing up and other kitchen duties when needed
- Give guests a better experience by helping with any queries or advice
- Wear your uniform with pride
- Take on other ad-hoc duties when the whole team needs to pull together

*The statements in this job description are intended to represent the key duties and level of work being performed. They are not intended to be ALL responsibilities or qualifications of the job.*



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## **What we need from you**

- Experience - 1 year preferred or a combination of previous work related to customer service
- Smart Choices certificate, preferred (or willing to obtain one)
- Excellent communication and listening skills - you are willing to go above and beyond guest satisfaction to exceed all expectations and address any guests needs
- An effective communicator in English, both verbally and in writing
- Works well under pressure in a fast-paced environment
- Able to be on your feet for extended period of time with occasional lift and carry items up to 30 lbs. This can involve bending and kneeling
- Able to work a flexible work schedule, including holidays, evenings and weekends
- A great team player. Communicates effectively with all other departments while adhering to hotel policies and procedures. Reporting any issues or concerns to the Restaurant Manager
- You are able to apply basic math skills (adding, subtracting, divide and multiplication)
- Self-motivated, organized, and possesses the ability to multi task in a fast-paced environment.

## **Job type**

Part-time

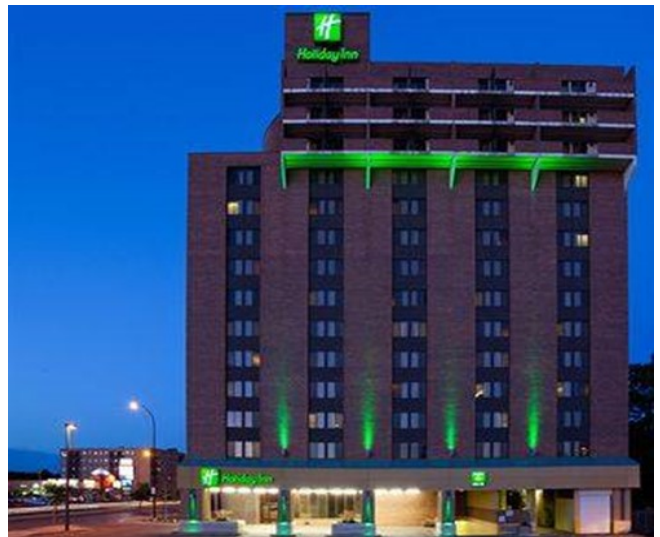
## **Salary**

\$11.95 - \$12.25 per hour, based on qualifications

Tips

## **Schedule**

- Day + Weekends
- Holidays
- Evenings
- Flexible hours may apply



## **How to Apply**

Please submit your resume to Kosta Athanasopoulos, Restaurant Manager at [banquet@airportwest.com](mailto:banquet@airportwest.com)

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