



Holiday Inn Winnipeg Airport West

2520 Portage Avenue, Winnipeg, Manitoba, R3J 3T6
T: (204) 885-4478 F: (204) 832-7424

Banquet Server

What is the job?

Reporting to the Banquet Manager, you will be responsible for providing consistently high-levels of service to all banquet guests. The Banquet Server shall be friendly and professional at all times, and ensure that the guest has an enjoyable event experience.



Your day to day

- Work closely with the Culinary and Catering departments to ensure all banquet requirements are in place prior to and after any event
- Proper setting and clearing of tables
- Ensure all functions maintain a positive visual impact; including ambiance, décor and service delivery
- Ensure efficient execution of all events through impeccable service while following both company and facility policies and procedures
- Work effectively with coworkers in the delivery of prompt, professional, friendly and engaging service
- Be friendly and professional at all times, and ensure that the guest has an enjoyable event experience
- Provide outstanding customer service when serving food and beverage
- Ensure banquet rooms are checked and maintained throughout an event
- Perform all side duties in an efficient manner while adhering to hotel policies and procedures
- Work cohesively with minimum supervision
- Be accountable and responsible of cleanliness in all banquet and back service areas

The statements in this job description are intended to represent the key duties and level of work being performed. They are not intended to be ALL responsibilities or qualifications of the job.



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What we need from you

- 1-2 years of previous Banquet experience or Convention Centre
- Must have Smart Choices, or Serving It Safe Card (or willing to obtain one)
- Works well under pressure in a fast-paced environment
- A great team player. Communicates effectively with all other departments while adhering to hotel policies and procedures. Reporting any issues or concerns to the Banquet Manager
- Be self-motivated, organized, energetic and flexible
- Excellent communication and listening skills - you are willing to go above and beyond guest satisfaction to exceed all expectations and address any guests concerns
- Able to read and understand a Banquet Event Order (BEO) considered an asset
- You're able to be on your feet for extended periods of time with occasional lifting of items up to 25 lbs. This can involve bending and kneeling
- Enthusiastic, reliable, and driven - there's nothing you won't do to impress our clients

Job type

Part-time

Salary

\$11.95 - \$12.25 per hour, based on qualifications

Gratuities based on hours worked

Schedule

- Day
- Holidays
- Evenings
- Weekend availability

How to Apply

Please submit your resume to Kosta Athanasopoulos, Banquet Manager at banquet@airportwest.com



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